

Medal engraving FAQ

Granfondo Dobbiaco–Cortina 2027

1. What is the medal engraving service?

It's an optional service that lets you personalize your finisher's medal with your surname, first name and finish time, laser-engraved on the medal. The service is provided in partnership with WiTiSi, a specialist in personalized laser engraving for sports events.

2. What exactly is engraved?

Surname, first name and the official finish time recorded by the race timing system. Custom messages and free text are not available.

3. How much does it cost?

€10 in pre-sale (added during online registration).

€15 on site at the engraving tent on race day.

Both prices include VAT.

4. How do I buy the service in pre-sale?

When registering for Granfondo Dobbiaco–Cortina, select "Medal Engraving" among the optional add-ons. The cost is added to your registration total.

5. Until when can I order in pre-sale?

Pre-sale closes on 4 February 2027, or when event registration closes — whichever comes first.

6. Can I still order on site if I forgot to pre-order?

Yes. At the WiTiSi tent in the finish area in Cortina d'Ampezzo you can buy the service directly on race day for €15.

7. Where and when do I pick up my engraved medal?

At the WiTiSi tent in the finish area in Cortina d'Ampezzo, on the day you complete the race. Engraving takes only a few minutes per medal: you bring your medal to the tent and wait.

8. Which distances and categories are included?

All of them. The service is available to finishers of every distance, on both Saturday and Sunday.

9. I race both days (Combinata). How does it work?

Each medal earned can be engraved separately. If you pre-ordered engraving for only one medal and would like the second one engraved as well, you can pay for the second one directly at the tent (€15). For tailored arrangements, contact WiTiSi at engraving@witis.com.

10. I made a typo in my name during registration. What can I do?

The engraved text is generated from the official registration data. Update your personal details on the event website before registration closes, or flag the correction at the engraving tent before the work begins.

11. Does the engraving damage the medal?

No. Laser engraving is permanent, precise and does not alter the structure of the medal. The result is a clean, sharp marking on the surface.

12. I paid in pre-sale but cannot collect on the day. What happens?

Reach out as early as possible. For pre-sale purchases (paid together with your event registration), refunds follow the standard event registration refund policy — write to info@dobbiacocortina.org. For on-site purchases, contact WiTiSi at engraving@witis.com. Alternatives such as proxy pickup or shipping at your cost can be discussed on a case-by-case basis.

13. Who handles my payment and my data?

The engraving service is provided by SportHUB d.o.o. (WiTiSi brand). Pre-sale payment is collected by the Organizer together with your event registration fee; on-site payment is collected directly at the WiTiSi tent. Your personal data (first name, surname, finish time) is processed by WiTiSi exclusively to personalize your medal and deleted within 30 days after the event. Data protection inquiries: engraving@witis.com.